



Advanced Behavioral Health

Non-Profit Organization Turns to PatchLink for Vulnerability Assessment & Patch Management

Company Background

Advanced Behavioral Health (ABH) is a non-profit organization that is a leader in the Northeast behavioral health industry. It manages mental health and substance abuse services, and provides customized technology to operate programs efficiently. ABH participates in and disseminates research representing “best practices” in the field, and consults with both contractors and healthcare providers.

The Patch Management Need

ABH experienced a rapid growth period resulting in expansion of network resources and users. During this period of time, ABH also recognized the need to proactively address security threats from outside sources (viruses, worms, Trojans, etc.). To more efficiently meet the needs of their growing information technology infrastructure, ABH conducted research and testing of various patch management solutions. “After conducting a vigorous selection process to find the best patch management tool on the market, we selected PatchLink Update™. What truly set this product apart from the competition is its superior reporting capability combined with advanced patch and vulnerability management,” said Gabriel Selmi, network administrator for Advanced Behavioral Health.

“We selected PatchLink Update. What truly sets this product apart from the competition is its superior reporting capability combined with advanced patch and vulnerability management.”

Gabriel Selmi - Network Administrator

The PatchLink Automated Solution

Advanced Behavioral Health implemented the PatchLink solution in late 2004 to provide the most accurate and timely vulnerability assessment and patch management solution, while ensuring policy measurement and security audits are a true representation of its network security posture. Selmi says PatchLink is very effective in reporting possible security vulnerabilities and the ability to apply specific patches in a very timely manner. Furthermore, ABH says PatchLink’s solution has reduced the amount of help desk resource time by 75% for updates and patch distribution. ABH noted PatchLink’s solution is also ensuring ABH is ahead of the curve in terms of any future HIPPA regulations by providing a direct, instant report of what is being patched and when.

“PatchLink Update has helped us in ways we wanted it to, and in ways we never expected it to,” said Selmi. “PatchLink’s unique reporting tools allow us to have a birds-eye view into each node. We always know what applications are running on everyone’s systems, and are able to narrow down who needs the patch. I have yet to see the same depth of reporting with any other vendor.”

ADVANCED
BEHAVIORAL
HEALTH

PATCHLINK[®]

The Benefits:

- Updates ABH with the very latest patches for software
- Deploys critical patches to the network within minutes
- Allows ABH to schedule, inform and control how patches are applied to nodes
- Enables ABH to create groups of nodes for particular patch management
- Reports information, including all software applications installed on nodes.
- Provides instant reports on nodes missing patches
- Detailed reports ensure complete HIPAA compliance
- Provides instant updates on nodes status and new patches available
- Allows ABH to create packages with customized scripting and automation
- Enables ABH to easily setup remote server sites

“ PatchLink Update helped us in ways we wanted it to, and in ways we never expected it to. PatchLink’s unique reporting tools allow us to have a bird’s eye view into each node. ”

Gabriel Selmi - Network Administrator

About PatchLink

PatchLink is the global leader for security patch and vulnerability management solutions, delivering comprehensive, multi-platform assessment and remediation for continuous protection across the enterprise. Offering the most comprehensive platform and application support, PatchLink maintains the largest tested and most up-to-date security patch repository, enabling organizations to accurately assess and remediate vulnerabilities based on established industry best practices. Currently protecting thousands of commercial and government organizations and millions of PCs and servers worldwide, PatchLink effectively eliminates vulnerability risks and enforces security and compliance policies while reducing overall IT costs.

©2005 PatchLink Corporation. All rights reserved. PatchLink, the PatchLink logo, and the PatchLink product names and logos are either registered trademarks or trademarks of PatchLink Corporation in the United States. In addition, other company names and products mentioned in this document, if any, may be either registered trademarks or trademarks of their respective owners.